

Latest update

Park Heights

We've combined all the latest news on Park Heights into one handy email. Your updates are coming from:



Cladding progress and balcony lights on the leasehold block

Here's the latest!

- Cladding works to the roof terrace will be completing by the end of this week. The sky beams are now complete (levels 21-22) and we have started to take down the scaffold
- Level 19 balconies are now complete with the exception of mastic. This detail will be completed by Monday 9 September.
- Level 18 and 17 balconies will be complete by the end of the week with the exception of mastic. This detail will be completed by Monday 9 September.
- Level 16 balconies cladding panels will be completed by Monday 9 September.
- Works are commencing to the 15th Floor on Wednesday 11 September and then onto the next two floors (14 and 13) after that.

Leaseholders: we need to temporarily disconnect your balcony lights

If you're a leaseholder, Hill will need to disconnect your balcony lights for a short period to continue the recladding work. To make it as convenient as possible for you, we're asking you to get in touch with Hill to book a slot that suits you. Please call them on **0800 032 6760** or email residents@hill.co.uk.

Leaseholders level 19, 18 and 17: we can now reconnect your balcony lights!

Please contact Hill to arrange for your balcony lights to be reconnected.

Service charge credits for leaseholders

We have some good news: there will be a service charge credit for the communal electricity at Park Heights of £2,825.65.

This is as a result of an investigation SW9 carried out into overestimations by the electricity company, which were billed in the service charge for 2017/18. The credit will be applied along with the usual deductions for the CCTV. SW9 will continue to challenge estimated energy bills from the energy supplier. With two additional smart meters about to be installed at Park Heights, estimated billing should be less of an issue in the future.

All credits will be reflected in the final service charge accounts which SW9 will send to all leaseholders during the week of 24 September.

Balcony glass replacement

All balcony glass replacements to the leasehold block are now complete.

Balcony glass works to the rented block will start in mid October and instead of starting from the top, we will be starting from the bottom.

Scaffolding on the rented block

The scaffolding on the rented block is progressing well.

We've now reached the 7th floor.

Need us to store balcony items?

Fill out our survey...

Before we start the cladding work outside your property, you will be sent a survey of the items on your balcony. You'll need to confirm which items you would like to be put in storage during the cladding work.

Please **return completed surveys** to Hill's site office post box as soon as you can.

Decking replacement

In preparation for the decking replacement work, an additional site compound will be set up on the green area outside the leasehold block and Dudley House.

Works to the new compound are due to start on week commencing 9th September. The decking work will then start on the roof terrace and level 19 in mid-September. Please refer to [the presentation slides](#) for details of the decking replacement, the programme and where the new compound will be.

[Give us feedback on this email](#)

Got a question?

If you've got a question, please email parkheights.communication@networkhomes.org.uk and we'll get back to you.

If you have any repairs issues, please email info@sw9.org.uk as usual.

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