



# Latest update



## Luma apartments

11/07/19

### Pests

We've seen some improvements on the problem we're having with rats, but there's more we're going to do to help stop the pests.

This includes:

- Surveying CCTV of car parks to see if rats are accessing the block from the drains
- Placing rat blockers in manholes
- Fitting traps from the boiler room to the main sewer, and the manhole close to the gate near the boiler room
- Digging out rat runs in the soil around the boiler room
- Removing the block paving at the front entrance area of the building and sealing any holes.

We're going to start this on **Monday 15 July** and hope to finish in three weeks.

### Monthly resident meetings

We're bringing back monthly meetings to give you the opportunity to discuss these issues with us. The first meeting will be on **Thursday 8 August** from **6.30-8pm**.

We're inviting the director of the pest control team, as well as a senior member of our repairs team so you can ask them any questions.

